

### Vision and purpose

**The Trust's vision** is to be an outstanding provider of healthcare, research and education, and a great place to work.

Guided by our data, using digital solutions, we will create a learning community to share our knowledge, design and implement improvements to the care we deliver.

This is our learning + improvement = assurance model that underpins our learning health system.

High-quality healthcare is:

- Safe
- Effective
- Positive experience
- Well-led
- Sustainably resourced
- Equitable care for all

### Learning

We learn by bringing people together to look at data and to share our knowledge and practice. This is our insight. Using supportive approach, we ask questions and challenge ourselves. This includes, routine meetings, communities of practice, networks and engagement events with patients, carers, families, and our local population.

We learn from things that we do well and share and celebrate our successes. We learn from things that go wrong or that we could do better and identify areas for improvement.

### Assurance

By triangulating our data, with staff and patient experience we can demonstrate our learning and improvement throughout our organisation to achieve our Trust priorities and objectives.

We share this insight through our Academy committee structure, with the Trust Board, Clinical Service Units, frontline staff, the public, our commissioners and regulators, and our health and social care partner organisations.

### Improvement

Consistent leadership behaviours at all levels will help us develop and role model our safety culture for continuous improvement.

Improvement is about using a systematic approach, tools, and techniques to make changes to care. We are building our improvement capacity and capability by training and using a coaching approach to support staff, projects, and programmes.

Involving our patients, carers, families, and local communities in a meaningful way is a vital part of our improvement work.

We have national programmes that also help to drive our priorities for improvement.

